



Timberline

Installation, Cleaning & Care, and Warranty Guide

IMPORTANT! Please read these instructions before installation. Timberline makes every effort to supply our clients with outstanding quality products, we can in no way be held responsible for any damages arising from failure due to the method in which the product was installed or commissioned.



Timberline

BEFORE proceeding with installation, please check goods carefully. If goods are incorrect, faulty, or damaged, **DO NOT** proceed with installation and contact Timberline immediately. No claims for damages or defects will be accepted after installation. This product **MUST** be installed by a licensed tradesperson.

There may have been some movement in transportation and installation which could cause cabinet doors or drawers to become unaligned. It is the responsibility of the installer to make any adjustments required after installation.

Stop & Check...

PRIOR TO INSTALLATION

- ✓ Have you received the correct order?
- ✓ Is my order free from any damage or defects?
- ✗ If you answered no to either question, do not proceed with installation. Contact us urgently at service@timberline.com.au

Note: No warranty claims will be accepted after installation.

Then...

HANDLE ME WITH CARE

- ✓ Lay mirror doors flat on their backs, taking care not to knock the edge of the mirror.
- ✓ Vanity tops must only be stored flat and level. Storing or leaning vertically may result in damage or warping to the top.
- ✗ Do not stand a mirror on its edge – it will chip!

IMPORTANT! This product must be installed by a licensed tradesperson.



Installation Instructions

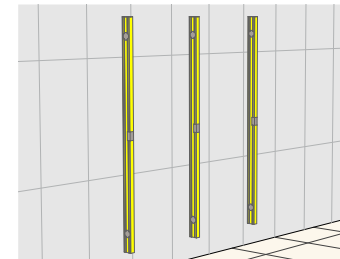
IMPORTANT! This product must be installed by a licensed tradesperson.

1. ENSURE YOUR WALL IS FLAT & PLUMB

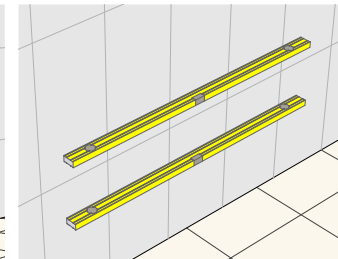
Before starting, check that your wall is plumb and flat. If not, the cabinet will need to be packed out so that it is sitting level, otherwise the cabinet will twist, causing the doors and drawers to be out of alignment and not function correctly.

It is recommended that you **DO NOT** tile in your cabinets – tiles should extend behind the cabinet and clearance allowed for doors and drawers to open (filler panel required where cabinet is going hard against a wall).

It is recommended that vanities are installed over 300mm from any wet area such as baths, spas and showers.



Ensure wall is plumb.



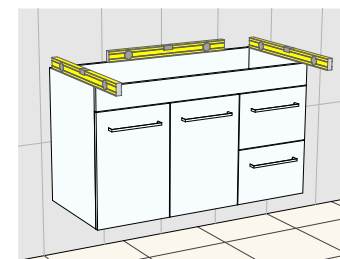
Ensure wall is flat (no gaps between wall and level).

2. FIX YOUR CABINET OR MIRROR, MAKING SURE IT IS LEVEL & PLUMB

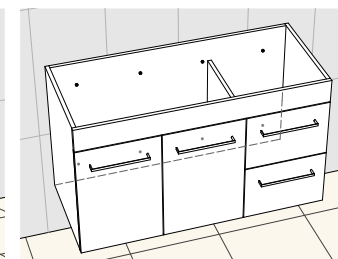
Fix your cabinet using screws through the solid back of the cabinet. The screws should be suited to the stud material and have a pan or counter sunk head.

Provide a horizontal row of screws within 100mm vertically from the top of the cabinet at a maximum of 300mm horizontal spacing. The screws closest to the left and right edge of the cabinet should be within 100mm of each side.

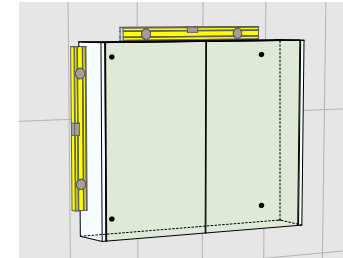
For vanities, ensure that the cabinet is level and plumb in all directions, using a spirit level. If not remove the cabinet and pack or straighten the wall accordingly. **DO NOT** install the top until you are sure that the cabinet is plumb and level in all directions.



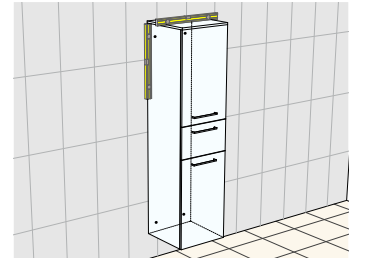
Vanity: Check cabinet is level and plumb.



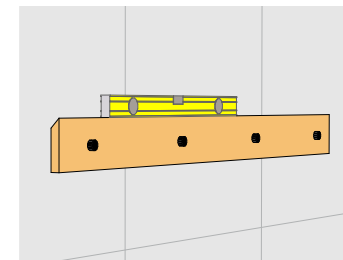
Vanity: Fix as noted above.



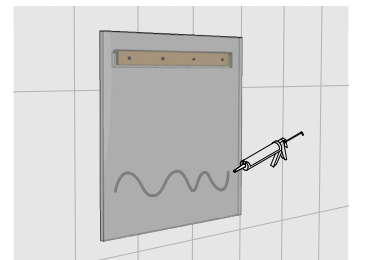
Shaving Cabinet: Fix with suitable screws in each corner and check that cabinet is level and plumb.



Tallboy: Fix with suitable screws in each corner and check that cabinet is level and plumb.



Mirrors: Fix mounting batten with suitable screws with maximum 300mm spacing.



Mirrors: Hang mirror on mounting batten and secure with silicone.

3. ADJUST THE DOORS & DRAWERS

After installation every cabinet will need some adjustment as the doors and drawers move during transport and installation. The cabinet **MUST** be level before adjustments are made. It is the responsibility of the installer to ensure these adjustments are done correctly. No warranty claims will be considered until this adjustment process is completed. Refer to the instructions below.

4. FIT THE TOP & SEAL CABINET

For vanities, fit the top to the cabinet using a thin bead of non-acidic silicone on all four edges. Seal all cabinet edges against floor and wall to prevent water penetration.

Overtightening of the waste can lead to stress and damage to the basin or top. We recommend that the wastes be tightened by hand only, and then silicone sealed.

5. SOMETHING NOT QUITE RIGHT?

If you have a problem - and have carefully checked all the steps above to ensure it has been done right - give us a call. We'll be glad to help. To make it easy for us, please email some photos of the problem and of the job detail label (this can be found on the underside of a drawer base) to service@timberline.com.au including photos of the levels as shown in Step 1 and Step 2 above.

MILAN VANITY

- Studs/Noggins must be provided for secure mounting. Wall plugs or toggles through tiles/wall sheeting is not suitable. Measure the locations of the brackets so that there is a bracket on each side of the vanity. Vanities 1200 and over will also require a third bracket fixed to the upright in the middle of the cabinet.
- Place the rectangular mounting plates behind the main brackets and fasten both to the wall through the mounting holes provided – don't fully tighten screws. Use screws/fixings suited to the wall construction
- Use the small hex head grub screws to adjust the brackets until level and then fully tighten main screws into the wall. Slide the cabinet over the brackets
- Attach brackets to sides of the cabinet with short timber screws through the holes provided in the sides of the brackets.



Bracket is to be mounted inside the cabinet.

- Note:** It is the responsibility of the installer:
1. To ensure that the wall is of a suitable quality to hold the shelf fixing in place.
 2. To use the proper hardware fittings according to the construction of the wall.

SPLICE SHELF

- Studs/Noggins must be provided for secure mounting.
- Place bracket on wall making sure arrow on the bracket body is pointing upwards and fasten brackets to the wall through the mounting holes provided.
- Adjust bracket until level by turning the main stem and then tighten the grub screw at the rear base of the bracket to lock in place.
- Squeeze some silicone into the mounting holes in the shelf and push shelf all the way on to the brackets.
- Allow 24 hours to dry before using shelf.



LIGHTING

An electrician will be required to provide in wall wiring and provision for an on/off switch before the bathroom walls are sheeted or tiled. Timberline LED Lighting is powered by a DC24V Transformer, which comes with a 3-pin plug for connecting to an existing GPO. Transformers supplied with Timberline Mirrors (with optional lighting upgrade) can have the plug stripped off and hardwired by your electrician.

Lighting is warm white as standard, cool available on request. Technical details below:

- 9w per metre
- 3000K warm white
- 360 lumens

If further information is required by your electrician, please feel free to contact Timberline directly for further technical specifications.

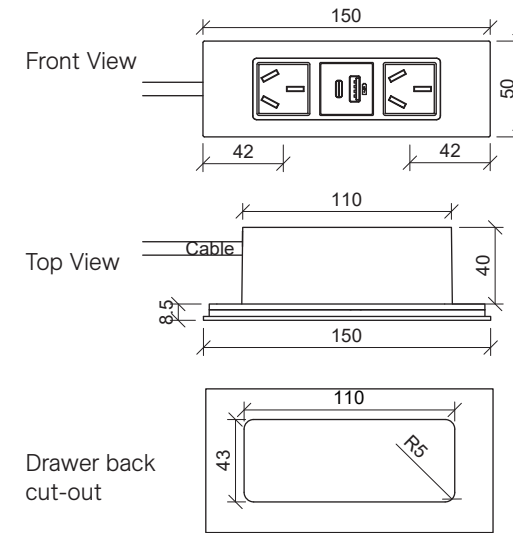
POWERPOINTS

The standard position for the in-drawer power point is the top left hand drawer unless specified otherwise. Shaver powerpoints are sent loose unless location is specified.

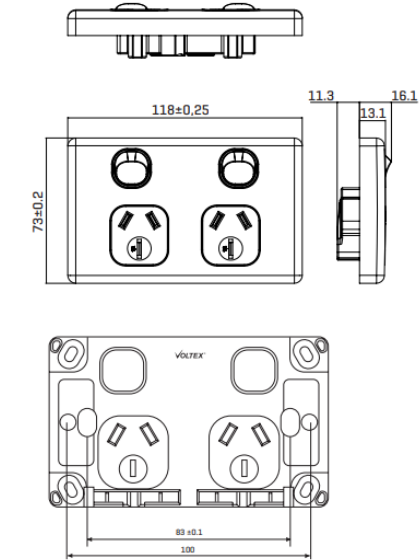
The in-drawer powerpoint comes complete with a 3-pin plug allowing for easy connection into a powerpoint, or alternatively this can be hardwired. Please discuss your options with your electrician.

The shaver powerpoint will require installation by your electrician. Powerpoint cut-outs are available in rear wall of shaver upon request at no additional charge, or the powerpoint will be sent loose for onsite installation if a location is not provided.

In-Drawer Powerpoint



Shaving Cabinet Powerpoint



In-Drawer Powerpoint
Cord Length 1 metre

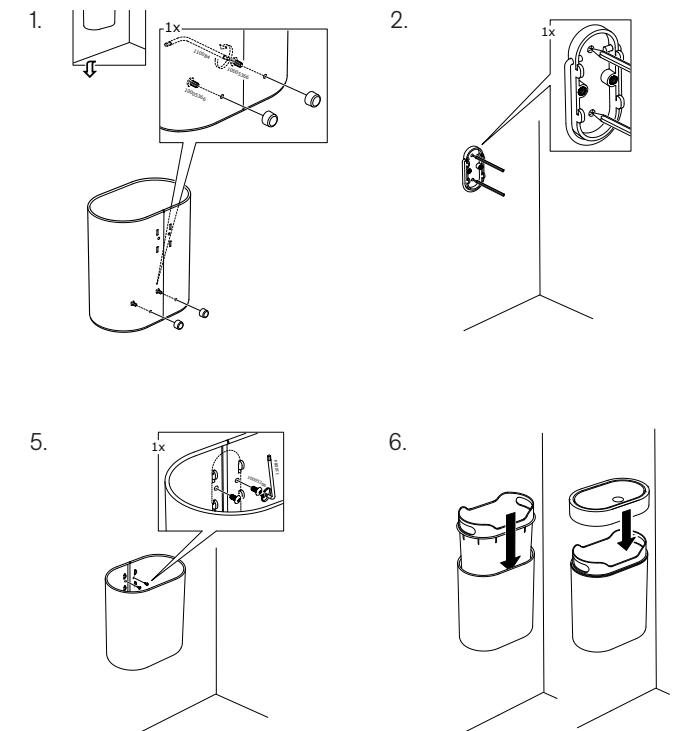


Shaving Cabinet
Powerpoint (Gold)



Shaving Cabinet
Powerpoint (Platinum)

INTERNAL CABINET BIN



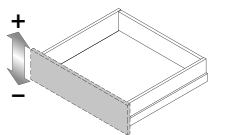
NOTE: Alterations to the size and position of the cabinet internal shelf will be made to accommodate for the bin. Dimensions: 210mm W x 140mm D x 270mm H. Volume: 4L.

Adjustments

G GOLD INCLUSIONS AND P PLATINUM INCLUSIONS VANITIES

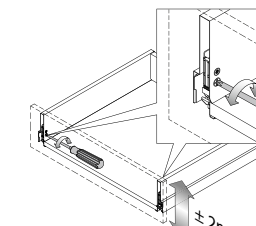
DRAWER FRONT HEIGHT ADJUSTMENT

1. Turn top screws anticlockwise (quarter turn) to unlock the drawer front on both sides.



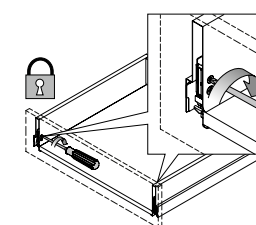
For 186mm sided drawers, both top and middle screws need to be released.

2. Turn bottom screw using small adjustments to adjust the drawer front up and down. Anticlockwise adjusts down, clockwise adjusts up. This may need to be completed on both sides of the drawer.



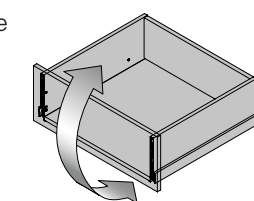
± 2mm

3. Turn top screws clockwise (quarter turn) to lock the drawer front back in place on both drawer sides.



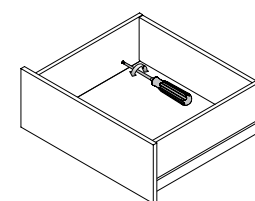
DRAWER FRONT TILT ADJUSTMENT

1. Locate adjustment screws at the rear of drawer sides (for 122mm and 186mm sided drawers).



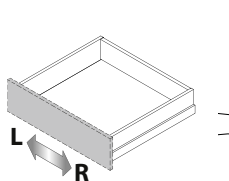
2. Adjust using small turns – turning towards the rear of the drawer tilts to the rear, turning towards the front of the drawer tilts to the front.

Please note you will hear audible clicks when making these adjustments.



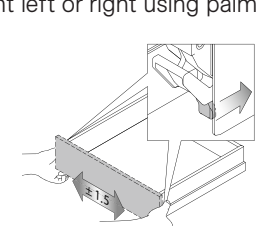
HORIZONTAL DRAWER FRONT ADJUSTMENT

1. Push metal tabs back using index fingers.



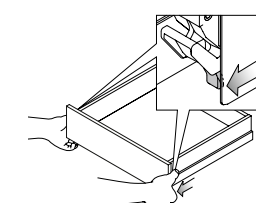
L R

2. With tabs pushed back adjust drawer front left or right using palms of hands.



± 1.5

3. Release tabs to lock drawer front position.

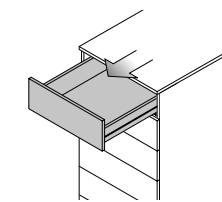


(On any drawer over 750mm, loosen the cam-lock screws using a quarter turn under the drawer base.)

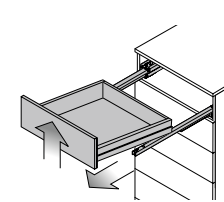
(On any drawer over 750mm, tighten the cam-lock screws under the drawer base.)

REMOVING THE DRAWER

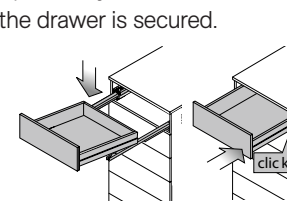
1. Open drawer to full extension.



2. Grasp the underside of the drawer front and lift drawer off the runner.



3. To replace, place drawer back on runner and push fully closed. You will hear a click as the drawer is secured.



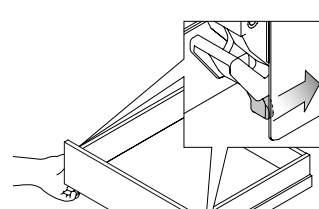
click

REMOVING THE DRAWER FRONTS

1. Open drawer to full extension.

(On any drawer over 750mm, loosen the cam-lock screws using a quarter turn under the drawer base.)

2. Using index fingers push back metal tabs.



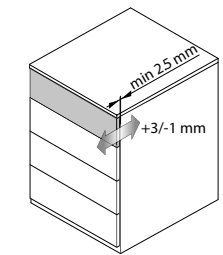
3. Gently pull drawer front away from drawer.

4. To replace, clip angled brackets into bottom of mechanism and push drawer front back on securely, using downward motion.

(On any drawer over 750mm, tighten the cam-lock screws under the drawer base.)

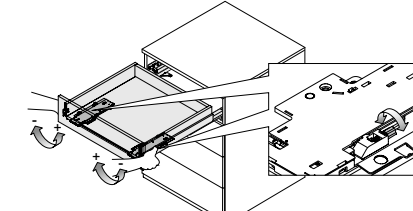
PUSH TO OPEN | FRONT GAP ADJUSTMENT

1. Open drawer to full extension.



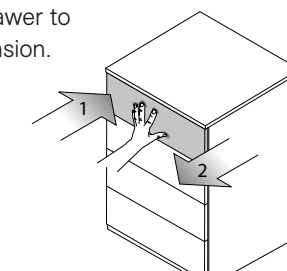
min 2.5 mm
+3/-1 mm

2. Under drawer, wind green rollers as indicated on both mechanisms. Optimal gap is 2.5mm between rear of drawer front and cabinet.



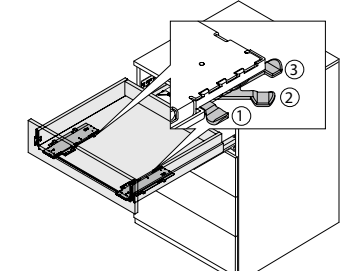
PUSH TO OPEN | OPENING FORCE ADJUSTMENT

1. Open drawer to full extension.



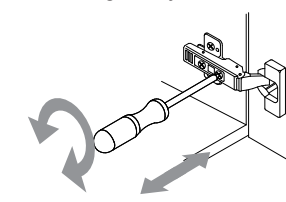
1 2

2. Adjust the green flick switch on both mechanisms. Closest to front of drawer = smallest opening force; Closest to rear of drawer = largest opening force.

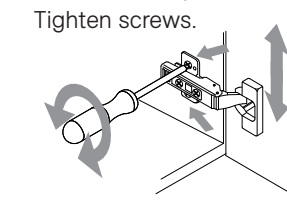


ADJUSTMENT OF DOOR HINGES

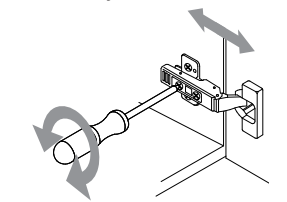
1. Use the front screw for left or right adjustment.



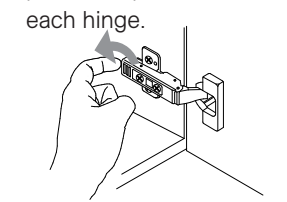
2. Loosen two bracket screws to slide door up or down. Tighten screws.



3. Use the back screw for in or out adjustment.



4. To remove door (if required) pull the clip at the back of each hinge.

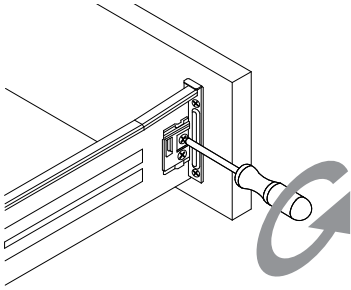


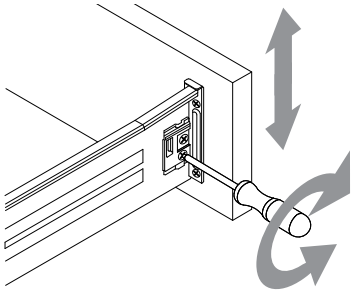
Adjustments

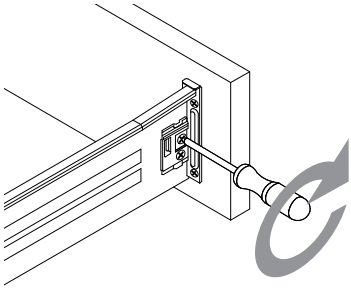
S SILVER INCLUSIONS VANITIES

STEEL DRAWER ADJUSTMENT | UP OR DOWN

1. Loosen the centre screw.

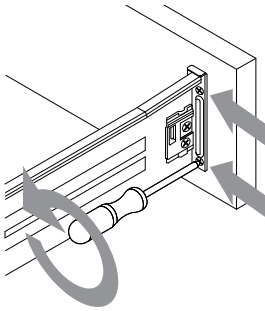

2. Turn bottom screw to move drawer front up or down.

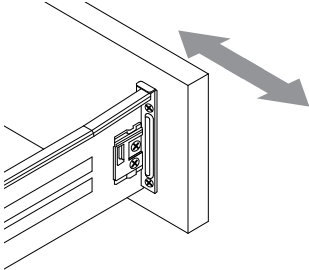

3. Tighten centre screw.

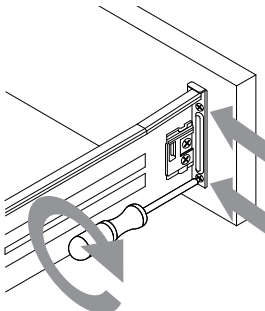


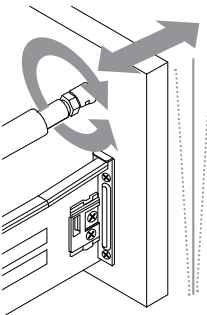
STEEL DRAWER ADJUSTMENT | LEFT OR RIGHT

1. Loosen two drawer front screws.


2. Slide drawer front left or right.


3. Tighten two drawer front screws.


4. Adjust angle of tall drawer fronts with gallery rails by sliding cover back and adjusting plastic nut.





Scan the QR code to watch our adjustments explainer videos.

Warranty

Timberline Bathroom Products ensure that our products are manufactured using only high quality materials and workmanship. Should you find fault with either materials or workmanship within the warranty period noted below, Timberline Bathroom Products will, at its discretion, repair or supply a replacement for the faulty product or component.

WARRANTY PERIODS:

Silver Vanity Cabinets	5 years	Mineral Composite Tops/Basins	10 years	Cabinet Lighting	1 year
Gold Vanity Cabinets	10 years	Ceramic Tops/Basins	5 years	Shelves	5 years
Platinum Vanity Cabinets	Lifetime	Dolomite Tops	5 years	Laundry Cabinets	5 years
Tallboys	10 years	Laminated Laundry Benchtops	7 years	Ceramic Wastes	1 year
Shaving Cabinets (excluding mirror)	10 years	SilkSurface Laundry Benchtops	7 years	Stainless Steel Basins	1 year
Mirrors	1 year	Laminated Vanity Tops	5 years	Handles	5 years
Commercial Use: All Products	1 year	SilkSurface Tops/Splashbacks	10 years	Overflow Rings	1 year

The Timberline Bathroom Products warranty will only apply where the product has been installed by qualified tradesmen and in full accordance with our installation instructions. This warranty does not cover damage by improper installation, accident, misuse, abuse, negligence, excessive wear and tear, improper care and lack of maintenance, heat damage, use of harsh abrasive cleaners, water and natural causes such as sunlight, humidity and other environmental conditions.

Adjustment of doors and drawers is undertaken during manufacture and readjustment will be necessary after installation – this does not form part of the warranty. Should a representative from Timberline be required to realign doors/drawers, a minimum call out fee of \$330.00 Inc. GST will be charged.

It should be noted that all cabinets are manufactured from water resistant materials. This does not mean that they are waterproof. Care must be taken to immediately dry any condensation, spillage or water leakage that may gain access to the cabinet as water damage is not a justifiable claim. Installation, cleaning and maintenance instructions must be followed to ensure validity of warranty.

Timberline Bathroom Products' liability is limited to repair,

replacing, or giving a credit for the faulty goods and it does not include installation expenses and/or damages or removal of any unit. The purchaser must provide proof of purchase when making a claim. The warranty will be void if a damaged or incorrect unit has been installed.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To make a claim please contact Timberline Bathroom Products on the phone number or email address below.

Please note that installation of any product is regarded as acceptance of that product and therefore no claims for faulty or damaged goods can be made after installation. Any claim for faulty or damaged goods must be made within 48 hours from receipt of product. All of our products are manufactured to order, therefore Timberline cannot be held responsible for incorrect choices and cannot accept change of mind returns.

REGISTER YOUR WARRANTY

Visit www.timberline.com.au and then click **Warranty Registration**. We'll keep a record of your purchase to save you the hassle, just in case something goes wrong.

WARRANTY CLAIM

To make a claim, click **Make a Warranty Claim**.



www.timberline.com.au

Cleaning & Care

GENERAL CLEANING

For all surfaces use only a soft cloth and a weak solution of a non-abrasive cleaner. Do not use any abrasive, acid or alkaline based cleaners. A moist micro fibre cloth will give the best results. Avoid sharp objects and keep heat and hot objects away from tops. Cabinets should be installed at least 300mm away from showers or bathtubs to avoid water damage. Care must be taken to immediately dry any condensation, spillage or water leakage that may gain access to the cabinet, as water damage is not covered under warranty.

To keep your bathroom furniture looking sparkling bright ask about our Timberline 3 Dimension Cleaners. They don't only clean, they leave a silky smooth polished finish. Ask your nearest Timberline dealer now.



3 Dimension Cleaner & Polish
suitable for nearly all
bathroom surfaces



3 Dimension Streak Free
Glass Wax and mirror polish
for lasting shine



VANITY TOP CARE

SilkSurface Tops

Wipe clean with a soft damp cloth or sponge. For basic stains, clean with mild detergents. It is recommended to periodically clean the surface with a mild non-abrasive cleanser to maintain a uniform appearance.

Avoid contact with strong chemicals such as paint removers, acetone, oven cleaners and other strong chemicals. Routine cleaning with soap, water and a sponge, or window cleaner and paper towel will remove most dirt and stains. For more stubborn stains, gently rub the stain with a scouring cleanser and a white/light coloured non-abrasive ScotchBrite-style pad and water. Always rub in a circular motion, then rinse and towel dry.

Mineral Composite & Ceramic Tops & Basins

Wipe clean with a soft damp cloth or sponge. For basic stains, clean with mild detergents. It is recommended to periodically clean the surface with a mild non-abrasive cleanser to maintain a uniform appearance. Ajax Bathroom Spray 'n' Wipe-style cleaner is recommended for general cleaning.

Avoid contact with strong chemicals such as paint removers, acetone, oven cleaners, hair dyes, etc. and other strong chemicals. Routine cleaning with soap, water and a sponge, or window cleaner and paper towel will remove most dirt and stains. For more stubborn stains, gently rub the stain with a scouring cleanser and a white/light coloured non-abrasive ScotchBrite-style pad and water. Always rub in a circular motion, then rinse and towel dry.

Dolomite Tops

Clean with normal liquid detergent. Do not use detergent containing abrasives.

Buff with Timberline 3 Dimension Cleaner & Polish (car care products are a good alternative). If these instructions are followed regularly, the product will keep its fine appearance for many years to come.

Do not expose the product to acids, strong cleaners, drain cleaner, hair dyes or chlorine. If, for some reason, the surface should become scratched or faded, polish and wax according to the above instructions. Deeper scratches can first be carefully polished with wet strength sandpaper (approx. 1200 grit).

For more information refer to marmite.eu/material/maintaining-products.

Laminate Tops

For general care and maintenance, simply wipe away most spills or marks with a damp cloth, or use an all purpose cleaner such as Windex spray cleaner or Spray n Wipe. Rubbing gently with a clean, dry cloth brings back the brightness of laminates.

Avoid scourers and abrasives as they will damage the surface and do not use strongly acidic, alkaline cleaners or bleach for normal cleaning as these might etch the surface. Keep waxes and polishes well away as they dull the natural shine.

Stainless Steel Basins

A quick wipe daily will work wonders. Just wet your basin, spray on a mild surface cleaner like Windex, and give it a quick wipe with a non-abrasive cleaning cloth. Always wipe in the direction of the stainless steel grain to avoid scratches.

For more information refer to the **Stainless Steel Basin Cleaning Guide**

MIRRORS

Keep your bathroom well ventilated during showers etc. to avoid condensation that can run and pool at the edge of your mirror. Always protect the edges of your mirror from excessive moisture and take care to ensure any moisture/condensation is wiped off immediately.

For best results, wipe your mirrors with a slightly damp microfiber cloth, then dry with a separate dry microfiber cloth to achieve a streak-free finish. Avoid using cleaning products that contain harsh chemicals, including standard glass cleaners, as these may corrode the mirror's silver backing and can leave streaks or smears. Always check the label on any cleaning products before use.

Never spray cleaners directly onto a mirror. Spray onto a soft micro fibre cloth and then wipe the mirror. When in doubt, gentler is better - a damp cloth can clean a mirror exceedingly well.

It is recommended to oil the edges of your mirrors once every 6 months with a small amount of clean, clear oil (such as baby oil). Avoid using heavier mineral oils as this may mark your mirror. Wipe up excess oil with a clean cloth and a light spray cleaner.

Use Timberline 3 Dimension Streak Free Glass Wax for protection and a lasting shine.



Timberline



www.timberline.com.au

2025

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